# Holiday Inn Colchester - Leisure Facilities | DisabledGo Holiday Inn Colchester - Leisure Facilities



# View the Access Guide

Abbotts Lane, Eight Ash Green, Colchester, Essex CO6 3QL

01206 363 400

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Access Guide



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isure Facilities Introduction (Holiday Inn Colchester)	Collapse -
Related Access Guide(s)	Collapse -
For the Holiday Inn Colchester DisabledGo access guide please click here (new tab) (https://www.disabledgo.com/. green/holiday-inn-colchester).	access-guide/kew-
Leisure Facilities Information	Collapse -
<ul><li>The leisure facilities are located on the ground floor, to the left of the hotel entrance.</li><li>The leisure facilities can be accessed from the hotel.</li></ul>	
etting Here	Collapse -
By Road	Collapse -

- The hotel is located just off the A12.
- This hotel has a car park which is free for all users.

#### By Bus

• There is a bus stop within 150 metres of the hotel.

- There are several bus routes which stop on Halstead Road close to the hotel. These routes are 82A/82B/83/83A/83B/88A/88B and 716.
- <u>For more information on Metro Transit please click here (opens new tab) (http://www.metrotransit.co/?</u>
   <u>&utm\_source=adcenter&utm\_medium=cpc&utm\_term=colchester%20bus%20times&utm\_network=o&utm\_campaign=BusCities&location=UK).</u>

## By Train

- The nearest Railway Station is Marks Tey.
- Marks Tey Station is in the Centre of Colchester and is approximately 3 miles from the Hotel. There are several bus and taxis routes available from the station to the hotel.
- For more information on National Rail please click here (opens new tab) (http://www.nationalrail.co.uk/stations\_destinations/MKT.aspx).

#### Getting Help and Assistance

- There is a member of staff available for help and assistance.
- Staff receive disability awareness/equality training.
- Staff do not receive deaf awareness training.
- There is not a member of staff trained in British Sign Language.
- British Sign Language interpreters cannot be provided on request.
- The alternative formats documents can be provided in include; large print on request and different languages on request.
- There is an assistance dog toilet or toileting area at the venue/near by.
- The assistance dog toilet or toileting area is located on the grassed areas in the car park.
- Water bowls for assistance dogs are available.
- There are not mobility aids available.

## Parking (Leisure Facilities)

# Parking

- The venue does have its own parking facilities.
- The car park is located at the front of the leisure facilities.
- The car park type is open air/surface.
- The car park does not have a height restriction barrier.
- The car park does not have a barrier control system.
- The car park surface is tarmac.
- There is a/are Blue Badge parking bay(s) available.
- The Blue Badge bay(s) is/are clearly marked.
- There is/are 2 designated Blue Badge parking bay(s) within the car park.
- The dimensions of the designated Blue Badge parking bay(s) surveyed are 380cm x 595cm (12ft 6in x 19ft 6in).
- There is a 120cm hatched zone around the Blue Badge parking bay(s).
- Parking spaces for Blue Badge holders do not need to be booked in advance.
- Clearly marked/signposted parent and child parking bays are not available.
- All parking spaces are provided on a first come first served basis.
- There is an additional car park for visitors.
- There is parking available in the hotel main car park.

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Paying	Collapse
There are not parking charges for the car park.	
Access from the Car Park	Collapse
• The route from the car park to the entrance is accessible to a wheelchair user with assistance.	
Assistance may be required because there is/are dropped kerbs.	
• The entrance is clearly visible from the car park.	
• The surface on the approach to the entrance is tarmac.	
• There is not a road to cross between the car park and the entrance.	
There is tactile paving on dropped kerbs between the car park and the entrance.	
• The nearest designated Blue Badge parking bay is approximately 15m (16yd 1ft) from the leisure facilities entrance.	
Drop-off Point(s)	Collapse
<ul> <li>There is not a/are not clearly marked drop-off point(s).</li> </ul>	Collapse



## Parking (Hotel)

## Parking

- The hotel does have its own parking facilities.
- The car park is located at the front of the hotel.
- The car park type is open air/surface.
- The car park does not have a height restriction barrier.
- The car park does not have a barrier control system.
- The car park surface is tarmac.
- There is a/are Blue Badge parking bay(s) available.
- The Blue Badge bay(s) markings are faded.
- There is/are 3 designated Blue Badge parking bay(s) within the car park.
- The dimensions of the designated Blue Badge parking bay(s) surveyed are 395cm x 590cm (12ft 12in x 19ft 4in).
- There is a 120cm hatched zone around the Blue Badge parking bay(s).
- Parking spaces for Blue Badge holders do not need to be booked in advance.
- Clearly marked/signposted parent and child parking bays are not available.
- All parking spaces are provided on a first come first served basis.
- There is an additional car park for visitors.
- There is a car park outside the leisure facilities.

## Paying

• There are not parking charges for the car park.

# Access from the Car Park





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- The route from the car park to the entrance is accessible to a wheelchair user with assistance.
- Assistance may be required because there is/are dropped kerbs.
- The entrance is clearly visible from the car park.
- The surface on the approach to the entrance is tarmac and concrete tiles.
- There is a road to cross between the car park and the entrance.
- There is tactile paving on dropped kerbs between the car park and the entrance.
- The nearest designated Blue Badge parking bay is approximately 49m (53yd 1ft) from the hotel entrance.

## Drop-off Point(s)

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• There is not a/are not clearly marked drop-off point(s).



1









## Outside Access (Hotel Entrance)

Itrance	Collapse
This information is for the entrance located at the front of the hotel.	
• The entrance area/door is clearly signed.	
There is step-free access at this entrance.	
There is a canopy or recess which provides weather protection at this entrance.	
• The entrance door(s) does not/do not contrast visually with its immediate surrounding	gs.
• The bell/buzzer is not in a suitable position to allow wheelchair users to gain access.	
• The height of the bell/buzzer is 110cm (3ft 7in).	
The main door(s) open(s) automatically (towards you).	
• The door(s) is/are double width.	
• The width of the door opening is 165cm.	
There is a second set of doors.	
<ul> <li>The door(s) open(s) automatically (towards you).</li> </ul>	
• The door(s) is/are double width.	
• The width of the door opening is 162cm.	
There are bollards at this entrance.	
The minimum width between the bollards is 133cm.	
There is a member of staff available for assistance at this entrance.	
There is a slope with a very easy incline.	

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# Getting Around

ccess	Collapse
There is step-free access throughout the majority of the building.	
• There is a steep ramp, with handrails on both sides, for access to leisure facilities.	
• The width of the ramp/slope is 144cm (4ft 9in).	
This slope is shown in photographs 4 and 5.	
• There is/are 3 clearly marked step(s), with handrails on both sides, for access to the main restaurant seating area.	
• The height of the step(s) is/are between the recommended 15cm and 18cm.	
• The going of the step(s) is/are between the recommended 30cm and 45cm.	
• These steps are shown in photographs 6 and 7.	
• There is/are 2 clearly marked step(s), with handrails on both sides, for access to the main restaurant seating area.	
• The height of the step(s) is/are between the recommended 15cm and 18cm.	
• The going of the step(s) is/are between the recommended 30cm and 45cm.	
• These steps are shown in photographs 7 and 8.	
rculation	Collapse
There are doors in corridors/walkways which have to be opened manually.	
The type of flooring in corridors/walkways is carpet, stone and wood.	
• There is some flooring in corridors/walkways which includes patterns or colours which could be confusing or look like steps	or holes to some
people.	
• There is some flooring in corridors/walkways which is shiny and could cause issues with glare or look slippery to some peop	le.
There is good colour contrast between the walls and floor in the majority of corridors/walkways.	
The lighting levels are good.	
Access to other floors/levels is via stairs.	
gnage	Collapse
Wayfinding signage is provided.	
• The colour, design and typeface of signs is consistent throughout the building.	
Jdio	Collapse
<ul> <li>This venue does play background music in public areas.</li> <li>Music is played in the restaurant/bar area.</li> </ul>	

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## **Opening Times (Leisure Facilities)**

- Monday 06:30 22:00.
- Tuesday 06:30 22:00.
- Wednesday 06:30 22:00.
- Thursday 06:30 22:00.
- Friday 06:30 22:00.
- Saturday 07:00 21:00.
- Sunday 07:00 21:00.

## Outside Access (Leisure Facilities Building Entrance)

#### Entrance

- This information is for the entrance located at the front of the leisure facilities building.
- The entrance area/door is clearly signed.
- There is ramped/sloped access at this entrance.
- There is a canopy or recess which provides weather protection at this entrance.
- The entrance door(s) does/do contrast visually with its immediate surroundings.
- The main door(s) open(s) towards you (pull).
- The door(s) is/are single width.
- The door(s) is/are heavy.
- The width of the door opening is 84cm.
- There is a small lip on the threshold of the entrance, with a height of 2cm or below.

## Ramp/Slope

- The ramp/slope is located on the path leading to the entrance.
- The gradient of the ramp/slope is slight.
- There is not a level landing at the top of the ramp/slope.





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## Entrance (Leisure Facilities Internal Entrance)

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## Entrance

- This information is for the entrance located to the left as you enter from the car park entrance.
- The entrance area/door is clearly signed.
- There is step-free access at this entrance.
- The entrance door(s) does/do contrast visually with its immediate surroundings.
- The main door(s) open(s) towards you (pull).
- The door(s) is/are single width.
- The door(s) is/are heavy.
- The width of the door opening is 83cm.



## Reception

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#### Reception

- The reception point is located ahead as you enter the leisure facilities entrance.
- The reception point is approximately 5m (5yd 1ft) from the leisure facilities entrance.
- The reception area/desk is clearly visible from the entrance.
- There is step-free access to the reception point.
- There is a clear unobstructed route to the reception point.
- There are windows, TVs, glazed screens or mirrors behind the reception point which could adversely affect the ability of someone to lip read.
- The reception counter is not placed in front of a background which is patterned.
- The lighting levels at the reception point are good.
- The height of the reception counter is high (110cm+).
- There is sufficient space to write or sign documents on the counter.
- There is not a lowered section of the counter.
- The counter is staffed.
- Clipboards can be provided to anyone who is unable to use the desk.
- There is a hearing assistance system at the reception point.
- The type of system is a fixed loop.
- The hearing assistance system is signed.
- Staff are trained to use the system.
- Signs and universally accepted symbols or pictograms, indicating lifts, stairs, WCs, circulation routes and other parts of the building are not provided in the reception area.
- The type of flooring in the reception area is vinyl and wood.

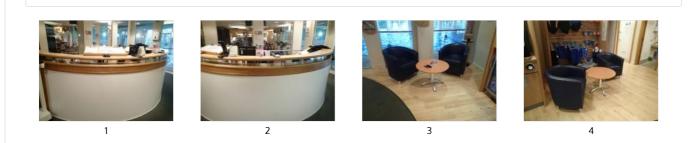
# **Reception Waiting Area**

- There is a waiting area close to the reception point.
- Access to the waiting area is unobstructed.
- There are seats with armrests on both sides.

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• There is sufficient space for a wheelchair user to use the waiting area.



# Swimming Pool

- There is level access from the changing area to the swimming pool.
- There is not a ramped entrance into the water.
- There is a wet side chair available.
- There is not a hoist for wheelchair users to access the water.
- There are steps into the swimming pool.
- There are 4 steps.
- There is a ladder type entrance into the water.
- There is a handrail on both sides of the ladder.







3







#### **Fitness Suite**

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# Access to Fitness Suite

- The fitness suite is located to the left of the leisure facilities reception.
- The fitness suite is 3m (3yd 10in) from the leisure facilities entrance.
- There is level access to the fitness suite.
- There are doors into the fitness suite.
- The doors open away from you (push).
- The doors are single.
- The doors are heavy.
- The opening is 88cm (2ft 11in) wide.

## Fitness Suite (General)

- Staff receive no training in assisting disabled people.
- A portable hearing loop is not available for induction.



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- There is not clear manoeuvring space between equipment.
- There is level access to all of the equipment.



# Changing Area

Changing Area	Collapse ·
There is a/are changing area(s) available.	
The changing area that was surveyed is located to the right of the leisure facilities reception.	
The changing area is approximately 9m from the leisure facilities entrance.	
The changing area is approximately 6m from reception.	
The changing area is approximately 3m from the swimming pool.	
There is step-free access to the changing area.	
• The facilities available within the changing area include; standard changing rooms/cubicles, standard showers and standard toilets.	
This is a male changing area.	
• Similar female changing area(s) are available.	
• The door(s) open(s) away from you (push).	
• The door(s) is/are single width.	
• The door(s) is/are heavy.	
• The width of the door opening is 72cm.	
The type of flooring in the changing area is tiles.	
• There is not a flashing fire alarm beacon within the changing area.	
• There are changing benches or seats within the changing area.	
There are lockers within the changing area.	
There is a/are locker(s) within reach for a wheelchair user.	
There is a water dispenser available.	
• The lighting levels in the changing area are good.	
hower Facilities	Collapse ·
Shower facilities are available.	
There is step-free access to the shower facilities.	
• Adjustable.	
• The shower control type(s) is/are lever.	
• There is no seat for the shower(s).	
• There is not a/are not wall-mounted grab rail(s) available for the shower(s).	
oilet Facilities	Collapse
Toilet facilities are available.	

- An ambulant toilet with wall-mounted grab rails is available.
- There are horizontal grab rails on both sides of the seat.
- The wash basin(s) tap type is twist/turn.
- The lighting levels in the toilet(s) are good.